

Consumer Duty Assessment

Cosegic's Consumer Duty assessment provides firms with an in-depth evaluation of their adherence to all of the Duty's requirements.

It will pinpoint gaps and make recommendations about how enhancements can be made to improve customer outcomes and help firms to meet ongoing Consumer Duty requirements.

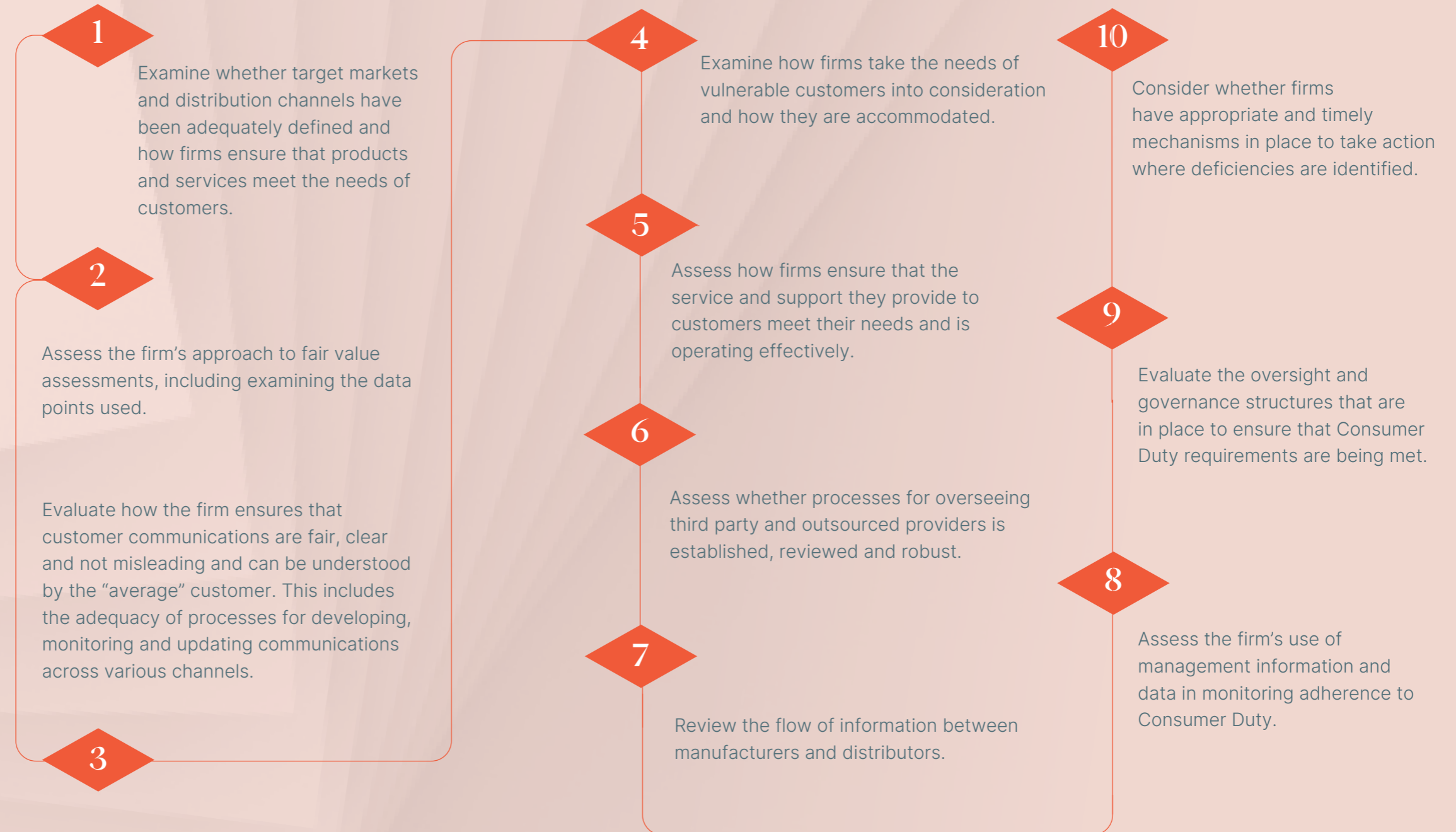
Why carry out an assessment?

Our Consumer Duty assessment will help firms to identify potential gaps and actual areas of non-compliance. It will provide recommendations about how issues can be rectified and improvements implemented to help firms enhance the outcomes they deliver to customers and also prevent regulatory censure or penalties.

In addition, it can provide boards and senior management with a clear picture of a firm's alignment with Consumer Duty requirements, helping them to make better strategic decisions. It will also support them in demonstrating that they are taking "reasonable steps" to oversee the business and are committed to ensuring that customers come first.

If you would like to learn more about our different offerings and how they can help your firm meet its Consumer Duty requirements, then please contact our Consumer Duty Lead, Jennifer Cahill.

Our assessment process



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